

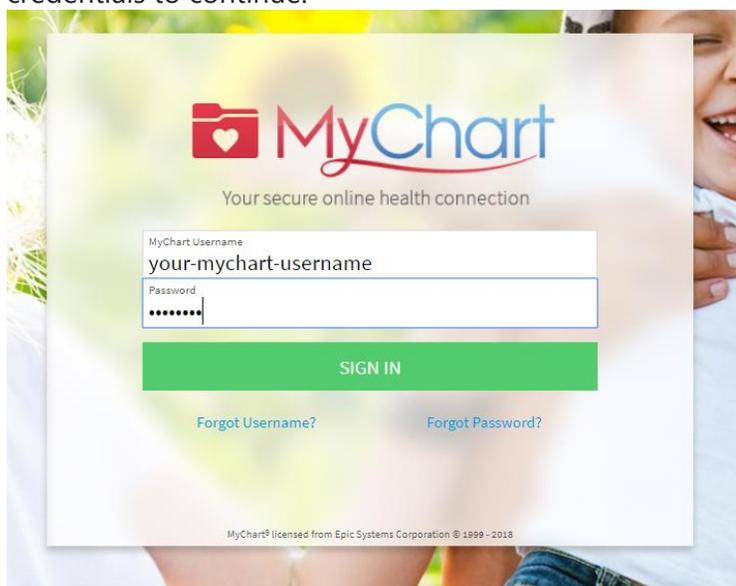
Patient Authentication

How to allow a third-party app to access your health record

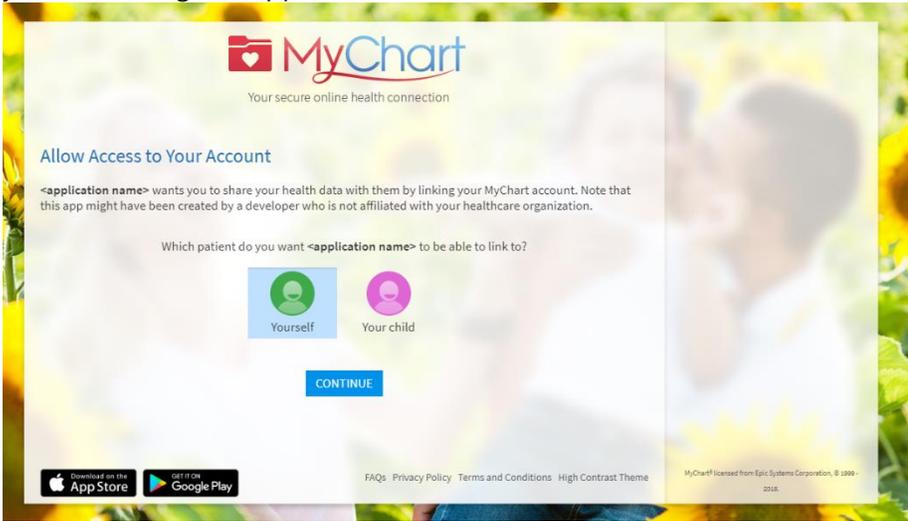
Patients of providers that use Epic software are able to connect third-party applications (apps) to retrieve parts of their health record for their own personal use. Examples of data that can be pulled into an app include lab results, allergies, medications, and immunization history.

In order to authenticate an app to retrieve your health data, follow these steps (note that images may not reflect your healthcare organization's exact layout or content for each step in the process):

1. Make sure you have a MyChart (patient portal) account created for your healthcare provider organization. You will need your login credentials for the authentication process. Note: MyChart is an Epic branded name. Your organization may use a different name for their patient portal.
2. Access the application on your personal device. Carefully review the app's terms and conditions.
3. The app may ask you to select your healthcare provider from a list. Select your healthcare provider.
4. You will now be redirected to your provider's MyChart login screen. Enter your credentials to continue.



5. If you have access to another person's account, you will need to select to which account you are linking the app.



6. You may see a page with details about the application. These details come from a questionnaire that the app developer fills out and attests to, such as how the app is funded, whether it distributes your data to other parties, and whether you're able to delete or see records of the data the app collects. Review this information carefully and determine whether you would like the app to have access to your health information. If you would like to allow the app to access your data, check the "I have read the statements above" box, and then click "Allow Access".

Example of an app that has filled out questionnaire with useful information:



Your secure online health connection

Allow Access to Your Account

<application name> wants you to share your health data with them by linking your MyChart account. Note that this app might have been created by a developer who is not affiliated with your healthcare organization.

What you need to know about <application name>

Before allowing <application name> to access your account, please be aware of the following important details. This information is provided by the creators of <application name>. All mentions of the term "data" hereafter refers to the data from your electronic health record.



Who is offering the app?

This app is not provided by your healthcare provider, but is provided by <application vendor>, who must follow HIPAA federal health privacy laws.



How is this app funded?

This app is funded by another healthcare provider.



Where does this app save your data?

This app does not save your data.



Who has access to your data when you provide it to this app?

Only people who have access to this device could access the data.



How does the app developer use your data?

The app developer does not use data about you beyond providing direct services.

<application vendor>'s privacy policy and statements may have more details on how and when the app uses your data.

Want to dive deeper? Read more from the app developers of <application name>.

Allow or Deny Access

<application name> wants your permission to access the following information:



This app will have access to your information until Monday April 15, 2019, 9:50 AM

- Allergies
- Primary Care Provider
- Demographics
- Problems
- Procedures
- Immunizations

If you have concerns with any one of the points listed above, please deny <application name> from accessing your account.

If you want to grant access, please proceed by confirming you have read the statements above. You can find further information within the app's privacy policy and statements.

I have read the statements above

DENY ACCESS

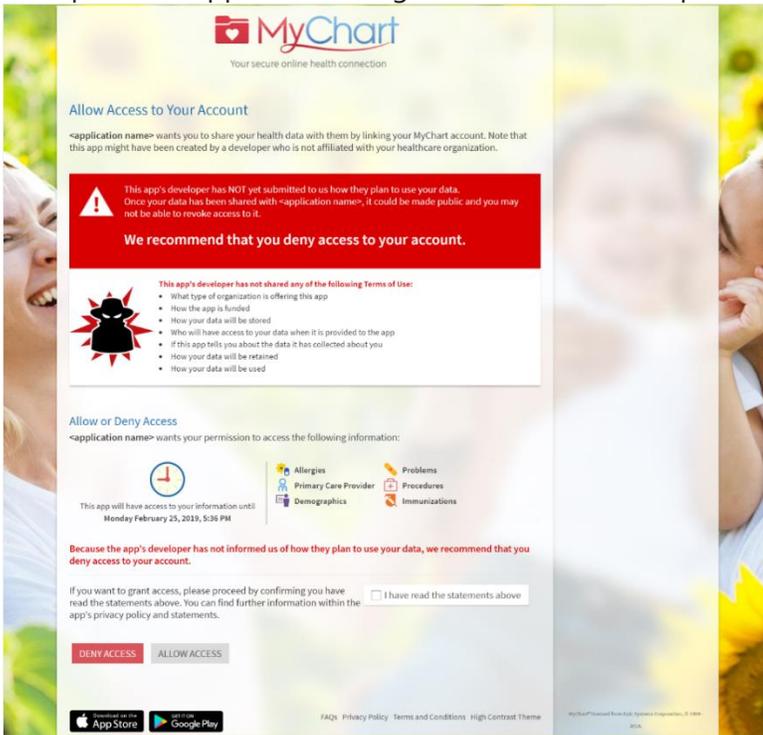
ALLOW ACCESS



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Example of an app that has neglected to fill out the questionnaire:



7. You can review and remove app access to your health data at any time by navigating to the 'Manage My Linked Apps and Devices' page in MyChart.

